



# Noah Schmitz

noahschmitz.me

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## SUMMARY

Hard working self starter with a comprehensive range of technology skills. Great interpersonal communication skills, with the ability to collaborate with people of different backgrounds. My management experience and my technical experience will be a good fit for many technical and management positions.

## EDUCATION

### University of Utah, Salt Lake City, Utah

**Anticipated Graduation 2024**

- Computer Science Major
- Latin American Studies Major
- Portuguese Minor

### Utah County Academy of Sciences, Orem, Utah

**Graduated 2014**

- Rigorous early college STEM curriculum

## EXPERIENCE

### Lead Technician, *Asurion, Murray, Utah*

**June 2019 - Present**

- Experience overseeing teams of about 5 technicians
- Ability to create a schedule and manage coverage of retail hours
- Manage store inventory
- Work directly with T-mobile store management
- Consistent positive review in annual evaluations

### Service and Repair Technician, *Asurion, Murray, Utah*

**April 2017 - June 2019**

- Cell phone hardware/software troubleshooting and repair
- Customer service, with consistent positive promoter scores

### Cashier, *Seagull Book, Springville, Utah*

**November 2016 - January 2017**

- Sharpened sales experience and customer service skills
- Managed inventory
- Prepared deposits, balanced store budget

## SKILLS

- Complete computer troubleshooting and repair, including all major operating systems, software, or hardware. Including mobile phones, tablets, etc.
- Comprehensive understanding of all major office software suites.
- Familiarity with a variety of inventory management systems/software
- Dedicated, resourceful and goal-driven worker
- Team player, capable of working with anyone
- Capable of demanding physical and mental challenges

## REFERENCES

Available upon request