



Noah Schmitz

noahschmitz.me

801 810 6024

noah@noahschmitz.info

SUMMARY

Hard working self starter with a comprehensive range of technology skills. Great interpersonal communication skills, with the ability to collaborate with people of different backgrounds. My management experience coupled with my technical experience makes me a good fit for many technical and management positions.

EDUCATION

University of Utah, Salt Lake City, Utah

Anticipated Graduation 2024

- Computer Science Major
- Latin American Studies Major
- Portuguese Minor

Utah County Academy of Sciences, Orem, Utah

Graduated 2014

- Rigorous early college STEM curriculum

EXPERIENCE

Lead Service Technician, Assurant, Murray, Utah

October 2021 - Present

- Experience overseeing teams of technicians
- Manage store inventory

Lead Technical Consultant, Asurion, Murray, Utah

June 2019 - October 2021

- Experience overseeing teams of about 5 technicians
- Ability to create a schedule and manage coverage of retail hours
- Manage store inventory
- Consistent positive review in annual evaluations

Service and Repair Technical Consultant, Asurion, Murray, Utah

April 2017 - June 2019

- Cell phone hardware/software troubleshooting and repair
- Customer service, with consistent positive promoter scores

Cashier, Seagull Book, Springville, Utah

November 2016 - January 2017

- Sharpened sales experience and customer service skills
- Managed inventory
- Prepared deposits, balanced store budget

SKILLS

- Complete computer troubleshooting and repair, including all major operating systems, software, or hardware. Including mobile phones, tablets, etc.
- Comprehensive understanding of all major office software suites.
- Familiarity with a variety of inventory management systems/software
- Dedicated, resourceful and goal-driven worker
- Team player, capable of working with anyone
- Capable of demanding physical and mental challenges

REFERENCES

Available upon request